

Business Process Analyst – IT Portfolio Sydney

UnitingCare NSW.ACT is the Board of the NSW and ACT Synod of the Uniting Church responsible for the work of community services, chaplaincy and social justice advocacy. All our work is inspired and guided by the principles of justice and compassion.

Services include aged care and disability programs, services for vulnerable families, children and young people and quality early childhood education and care. UnitingCare NSW.ACT also manages the Medically Supervised Injecting Centre.

The UnitingCare IT Services Centre has been established recently to provide a single shared IT service across UnitingCare NSW.ACT. The creation of a UnitingCare IT Services Centre will provide the underlying platform to support our Strategic Directions and help build the systems and processes we need to better meet present and future needs. With robust systems and up-to-date technology, our focus on care will be intensified, enhanced and continually improved through the delivery of infrastructure, application, end user computing and program management services.

The Business Process Analyst will play an integral part in the Program Management Office in analysing and improving existing business processes.

Key attributes of the role include:

- Demonstrated ability to define business processes, cases and proposals.
- Ability to achieve process improvement ideally in a IT environment.
- Strong verbal and written communication skills.
- Experience in supporting organisational change and project management initiatives.
- Demonstrated experience with process re-design methods such as Six Sigma or Total Quality Management.

Successful applicants will be rewarded with an exceptional opportunity to significantly impact the growth of the organisation and be rewarded. It is a unique opportunity to work in a friendly, dynamic and social environment.

UnitingCare NSW.ACT is an EEO Employer. Aboriginal and Torres Strait Islander people are encouraged to apply.

Interested applicants should forward their application to kathym@nsw.uca.org.au

Applications Close 15th March 2010

Appointment will be conditional upon satisfactory Federal Criminal Records Check.

www.unitingcarenswact.org.au

